



TO WHOM IT MAY CONCERN

Over the past few months, the IT department has been tasked with a complete overhaul over our IT infrastructure. During the implementation of our new IT suite, the department ran into matters requiring assistance from an external party - an expert. After vetting possible candidates and disclosing our needs, we choose Arvind Suthar from Mindline to help resolve our troubles.

Arvind was friendly yet relentless and took on the challenge that had stumped so many others. After replicating the company's configuration within his own environment, and working out the obstacles, Arvind walked the IT department through configuration. Not only were the issues resolved, but Mr. Suthar also went the extra mile to walk the team through troubleshooting techniques in case any issues were to arise in the future. Arvind's deep expertise and hands-on approach turned a technical nightmare into a fun learning opportunity. It's rare to find someone with both technical acumen and clear communication. We look forward to continuing to work with Arvind and Mindline in the future!

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